

CaER Management Review ISO9000 Implementation Plan and Status

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Agenda

- Purpose
- CaER departments Visiting results
- Current Events
- Future Plan
 - Short Term
 - Long Term plans

Purpose

- Getting to know you
 - Know what you want and how to help you
- Provide current status and future plans

CaER Departments Visits result

- Excellent support from upper managers
- Knowledgeable of responsibilities
- Courteous and cooperative
- Procedures in process for major functions
- Document control process is unclear
- Need to think simple
 - The basic requirements for ISO are:
 - Provide procedure for your process
 - To do what you say and to say what you do.
- Need to train how to use the ISO9000 facility well

Current Events

- August 10 ----- CaER ISO9000 Workshop
– (Design for CaER specific)
- August 23-25--- NQA Surveillance Audit
- September 8-----Baseline OWIs
- October 4 -----MSFC Internal Audit (new scope)
- February, 2000---NQA Pre-assessment audit for new scope
- May, 2000-----NQA registration audit

Future Plans

- Short term goal
 - Finalize all identified OWIs to meet the center's requirements
 - Ensure everyone know how to use the ISO9000 facility
- Long term goal
 - Continue education
 - Develop Volunteer Tutoring team
 - Develop Volunteer “internal internal” audit team for self assessment